

# CERTIFICATE OF REGISTRATION

## Information Security Management System - ISO/IEC 27001:2013

The Certification Body of Schellman Compliance, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013

# Moveworks, Inc.

for the following scope of registration

The scope of the ISO/IEC 27001:2013 certification is limited to the information security management system (ISMS) supporting the Moveworks Conversational AI Platform that combines Natural Language Processing (NLP), machine learning, search, information retrieval, deep learning and conversational-artificial intelligence (AI) to resolve enterprise support use cases for customers, and includes the requirements of ISO/IEC 27701:2019 and PIMS requirements, in the role of a personally identifiable information (PII) processor. It covers the development, management of information and business activities and processes that support these services. The scope includes the staff and assets that support this function based at the headquarters office facility, and in accordance with the statement of applicability, version 5.1, dated February 10, 2023, and aligned to meet the control implementation guidance and additional control sets of ISO/IEC 27017:2015 and ISO/IEC 27018:2019.

which includes the following in-scope location(s) on page 2 of 2

Certificate Number: **1130733-6**

Authorized by:



Ryan Mackie  
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**Issue Date**  
June 15, 2023

**Original Registration Date**  
February 17, 2020

**Expiration Date**  
February 15, 2026

**Certificate Version**  
Version 6

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2013 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC
3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC
6. Certificates against the ISO/IEC 27001:2013 version of the standards will expire on October 31, 2025 if not transitioned to the ISO/IEC 27001:2022 version per the IAF MD 26 requirements.

## In-Scope Location(s)

Location	Function / Role
1277 Terra Bella Avenue Mountain View, California 94043 United States	Corporate Headquarters and Main Location of the ISMS: Security and Compliance, Human Resources (HR), Information Technology (IT), Engineering, and Sales

CONDITIONS & LIMITATIONS:

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3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC
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