

# Autonomously provision accounts in seconds

## Streamline the provisioning process with Provision Management

### The problem

When employees can't use the tools needed to do their jobs, the direct cost of their idleness quickly compounds. As workforce productivity levels diminish, frustration increases rapidly. And when service teams can't quickly get the workforce into the tools they depend on to move critical projects forward, the entire speed of business slows down.

### The Moveworks solution

Provision Management automates access and provisioning with generative AI. The copilot understands, analyzes, and takes action to resolve access, lockout, and reset requests in seconds, saving service teams hours of valuable time. Employees create requests in their enterprise messaging app, and their copilot resolves issues instantly.

### Features and functionalities

#### Access design and configuration

Create the access foundations that best accommodate how your organization operates. Build access workflows or integrate existing forms before customizing authorization or restriction access rules, as well as edit rights across different tools.

#### Request submission

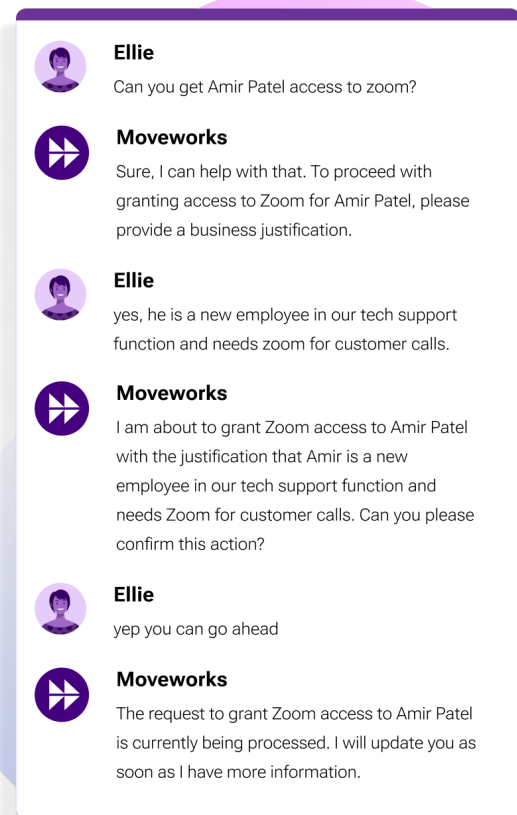
Host the entire provisioning process directly within your business' messaging app. As access needs arise, employees can converse with the copilot to start a request with a simple direct message using everyday language.

#### Interpretation and processing

Moveworks' NLU conducts deep analysis and interpretation of the request. As the copilot processes the request, it simultaneously queries integrated enterprise systems to retrieve the suitable information needed to take action.

#### Automated access

Once the request is fully understood and the necessary employee attribute and system checks are completed, the copilot will grant the employee access as appropriate.



**Ellie**  
Can you get Amir Patel access to zoom?

**Moveworks**  
Sure, I can help with that. To proceed with granting access to Zoom for Amir Patel, please provide a business justification.

**Ellie**  
yes, he is a new employee in our tech support function and needs zoom for customer calls.

**Moveworks**  
I am about to grant Zoom access to Amir Patel with the justification that Amir is a new employee in our tech support function and needs Zoom for customer calls. Can you please confirm this action?

**Ellie**  
yep you can go ahead

**Moveworks**  
The request to grant Zoom access to Amir Patel is currently being processed. I will update you as soon as I have more information.

Some of our customers



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## Who is Moveworks for?

Heads of IT

Heads of Admin

Service Agents

Service Owners

CIO/SVP IT

## Provision Management unlocks resource availability with GenAI

### Provide instant access

Autonomously provision accounts across your business in seconds without tying up valuable service desk bandwidth. This eliminates employee downtime that stems from lockouts or system inaccessibility.

### Protect ticket queues

Deflect high volume, low effort access requests away from the support team. Agents can instead focus on accelerating broader business impact, driving down total issue volumes and overall time to resolution.

### Scale management

Authorize access provisioning across the full suite of managed enterprise systems. Provision Management creates seamless access protocols that readily apply to growing or consolidating platform ecosystems.



#### Mateo

add my directs to the roadmap planning group



#### Moveworks

I'm about to add Evelyn Snyder, Leo Carter, and Lily Quinn to the roadmap planning group. Can you please confirm this action?



# 27%

Slack provisioning requests fulfilled in seconds

# 250+

Procore accounts autonomously unlocked every month

# 90%

Palo Alto Networks employees that resolve their issues instantly