

Generate accurate, verifiable knowledge – instantly

Optimize your knowledge base with AI-powered Knowledge Studio

The problem

Knowledge managers today manually conceptualize, create, and maintain knowledge in a reactive manner. As a result, knowledge generation lags behind the real speed of business operations, putting organizations in a constant knowledge deficit. This inefficiency in knowledge management hinders productivity across every corner of the business.

The Moveworks solution

Knowledge Studio is a generative AI solution that creates accurate, verifiable knowledge from your enterprise data. Using your service tickets, Knowledge Studio accelerates knowledge management workflows, enabling teams to close critical gaps and proactively distribute content on topics that are top of mind for your workforce.

Features and functionalities

Grounded generation

Instantly create and modify articles using simple queries. Generations are based on your real ticket data.

Full traceability

Easily drill down to see the original sources informing generated content to ensure maximum accuracy.

Wide applicability

Dramatically speed up time to content even when your tickets don't have relevant information. Generations work every time.

AI-powered recommendations

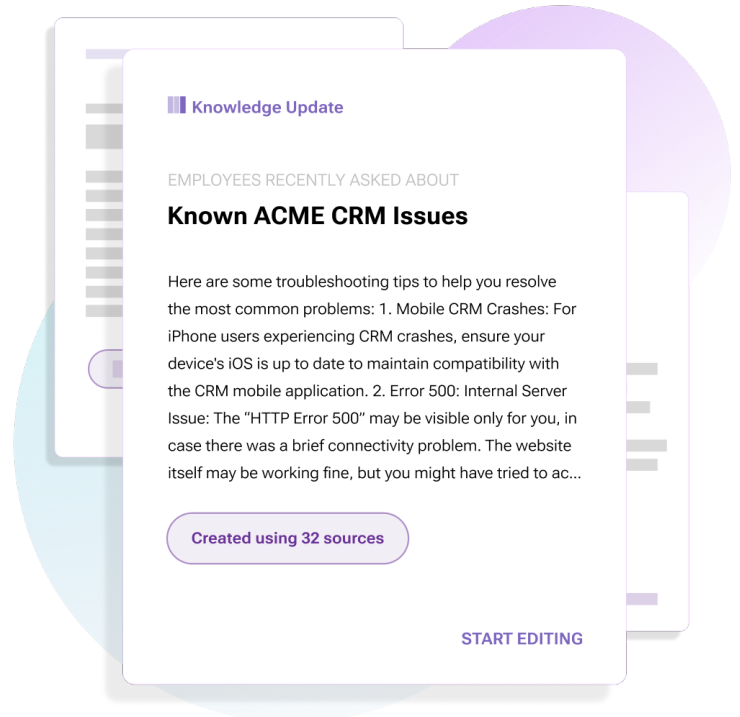
Receive recommendations on what to write next based on demand from employees for content on specific topics.

Collaborative workspace

Manage all generated content within a shared knowledge library, allowing for unified knowledge development streams.

Secure by default

Generate content securely thanks to a zero-day data retention policy and no customer data used to train AI models.



Some of our customers



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Who is Knowledge Studio for?

Knowledge
Writers

Knowledge
Managers

Service Desk
Agents

Service Area
Owners

Moveworks
Program Owners

Knowledge Studio uplifts the entire knowledge management process

Turbocharge knowledge generation

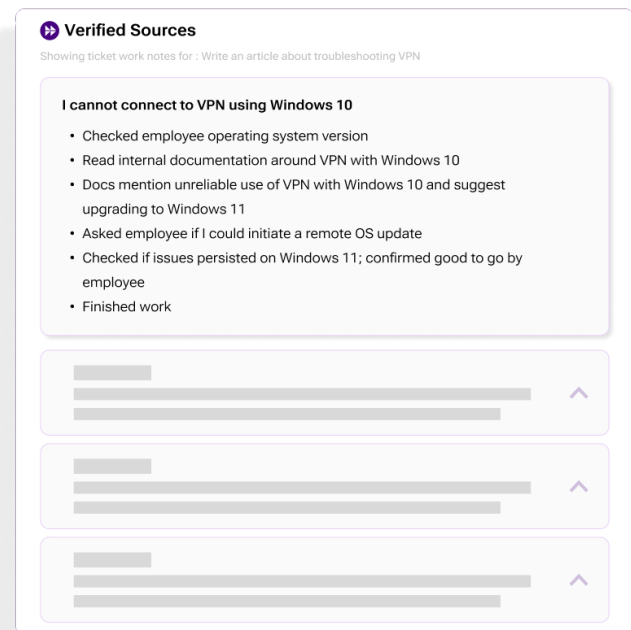
In just a few clicks, Knowledge Studio generates accurate, verifiable knowledge. Gone are the days of starting with a blank canvas – today's knowledge managers leverage generative AI outputs to drive outcomes for employees, upleveling both groups in the process.

Improve content planning

When change is the only constant, it becomes difficult to determine a roadmap for writing that returns maximum ROI. But with AI-powered recommendations in Knowledge Studio, you can easily pinpoint the exact articles that need to be published to satisfy demand from employees.

Simplify knowledge maintenance

Knowledge writing isn't a "one and done" exercise. Knowledge gets stale, fast, and articles must constantly be optimized and checked for accuracy as your organization grows and changes. That's why Knowledge Studio makes it easy to keep existing content fresh and up to date.



"I find building knowledge articles off of ticket data to be better than building knowledge articles off of an SME or just previous knowledge."

– Honeywell

"Some of the knowledge articles I publish are 99% straight from Knowledge Studio."

– Samuel, Son & Co.