

DISCOVERING THE PUBLIC SECTOR AI GROWTH OPPORTUNITY

Higher regulatory standards may slow gov AI adoption



48%

Ernst and Young report shared that unclear governance or ethical frameworks are a barrier to AI expansion in government (1)

61%

UK public sector respondents in Microsoft report said their organisation is unprepared to implement AI (2)



74%

private sector workers use AI at least a few times a week

VS

57%

public sector workers use AI at least a few times a week

What are the missed opportunities?

x2 time

Savings public sector workers using AI save 3 hours a week – just half the time savings of private sectors employees (6 hours)

+4hrs

A Microsoft report on AI in the public sector found workers could save an extra four hours a week (2)

Public sector uses AI for collaboration and insights

31%

Communication / collaboration

27%

Data analysis and interpretation

26%

Research & information gathering

Responsible AI practices, transparency, and trust to fuel public sector AI collaboration

Want to use AI in government? Consider this:

1

Ensuring safety, reliability, and transparency is key for public sector AI

2

Government leaders should set guidelines and responsible AI practices to build stakeholder confidence (3)

3

Strengthen AI partnerships by prioritizing data security, open communication, and continuous training

 **Moveworks**

Moveworks is helping to redefine what's possible in the public sector. Check out our [case study with Leidos](#) and learn how generative AI drove productivity (and a 99% reduction in MTTR!) at the federal scale.

Sources cited
1) Ernst & Young, EY Pulse Survey: Insights into the integration of AI in government August 2024 [https://www.ey.com/en_us/industries/government-public-sector/insights-into-the-integration-of-ai-in-government]
2) Microsoft, Harnessing the Power of AI for the Public Sector. [https://info.microsoft.com/UK-ERAAI-CNINT-FY24-06-Jun-21-Harnessing-the-Power-of-AI-for-the-Public-Sector-SRGCMI12447_LP01-Registration-Form-in-Body.html]
3) U.S. General Services Administration, Technology Transformation Services, AI Guide for Government. [https://coe.gsa.gov/coe/ai-guide-for-government/why-is-deia-essential/index.html] A living and evolving guide to the application of Artificial Intelligence for the U.S. federal government.
Unless otherwise cited, the data shown above comes from a survey conducted among 2000 knowledge workers, who utilize AI, working in businesses with over 500 employees, across the US, UK, Germany and France. Within this survey, various sectors were surveyed, including 195 government / public sector and non-profit workers. The interviews were conducted by Sapio Research in October 2024.